

FAQ:

- The link for enrolment does not work – Please copy and paste this link into your search engine:
<https://lumino.co.nz/dentists/mobile-dental-clinics-for-schools/enrol-with-mobile-2/>
- If I enrolled my child previously, do I need to enrol again? – Yes, to ensure we have consent to see your child each year, and all their/your contact details and their medical history is up to date, we ask that you please fill in the enrolment form every year.
- What is an NHI number? – An NHI number is your child’s “National Health Identification number” if you do not know it, your GP doctor can provide this for you. Unfortunately, we cannot see children who do not have an NHI number.
- If my child was seen at Primary School, do I need to enrol? – Yes, Primary School Dental Service and High School Dental Service are two different providers.
- If my child is currently seeing an orthodontist, can they be seen at school for their free dental check-up? – Yes, if your orthodontist does not check your child’s teeth and do cleaning for free, we can see them at school for an annual dental check-up.
- My child currently visits another dental practice, can they be seen again at school? – No, children under 18 can only have 1 free dental check-up per year. However, if you are paying for your child’s other dental check-up, then we can see them at school for free.
- Do I need to book an appointment? – No, you will receive a text message with your child’s appointment time the day before the appointment, please ask your child to come and see us at their appointment time. We will also send our runner to get your child from class if they forget to come and see us at the allocated time.
- What can I expect on my child’s visit to the dentists at school? – Once a student comes to see us, we will ask to check their details. Then, one of our highly qualified clinicians will take x-rays, check their teeth, and do a clean/scale and polish. If further treatment is required, your child will be asked to come back for a second appointment.
- What happens if my child requires further treatment? – If a patient needs fillings, extractions, or fissure sealants, we will send a card home with them to be signed by you, before completing this treatment on the Mobile Unit at School. We will not perform any treatment without consent from a parent/guardian.
- What happens if my child is referred to an orthodontist? – Unfortunately, orthodontic treatment is not funded by the Ministry of Health and this will need to be paid for privately at an orthodontist of your choice, please let us know if you would like a recommendation.

Have any other questions? Please feel free to contact me, my details are below.

Kind regards,



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Mobile Clinics
Schools Smiles Programme